**Customer Accessibility Feedback Form**

Thank you for visiting Heartland Farm Mutual Insurance Inc. We value all of our customers and strive to meet everyone’s needs.

Please tell us the date and time of your visit:

Date:

Location:

1. Was our customer service provided to you in an accessible manner?

  

1. Were you satisfied with the accessible manner in which we provided customer service to you?

  

1. Did you have any problems accessing our goods and services?



Contact Information (optional, if you would like to hear back from us):

Thank you,

Heartland Management

Heartland Contact information

Head Office Address: Regional Office Address:  
100 Erb Street East 682794 Road 68, RR4, Box 430  
Waterloo, ON N2J 1L9 Thamesford, ON N0M 2M0  
Phone:519-886-4530 Phone: 519-285-2916  
Toll Free:1-800-265-8813 Toll Free: 1-800-461-6933

HR Inbox: [HR@heartlandfarmmutual.com](file:///\\nwm.com\corp\Data\Human%20Resources\AODA\Heartland%20Updated%20AODA%20Forms%20&%20Documents\HR@heartlandfarmmutual.com)